

## REPORT OF THE COMMITTEE ON TECHNOLOGY

February 28, 2011

The Honorable,  
The Board of Commissioners of Cook County

### ATTENDANCE

Present: Chairman Fritchey, Vice Chairman Gorman, Commissioners Butler, Daley, Garcia, Schneider, Silvestri and Steele (8)

Absent: Commissioner Goslin (1)

Also Present: Greg Wass – Chief Information Officer, Cook County Bureau of Technology; John Phillips – Securus Technologies, Inc.

Ladies and Gentlemen:

Your Committee on Technology of the Board of Commissioners of Cook County met pursuant to notice on Monday, February 28, 2011 at the hour of 11:30 A.M. in the Board Room, Room 569, County Building, 118 North Clark Street, Chicago, Illinois.

Your Committee has considered the following items and, upon adoption of this report, the recommendations are as follows:

310757      MICROSOFT PROFESSIONAL SUPPORT (PROPOSED CONTRACT).  
Transmitting a Communication dated December 28, 2010 from Greg Wass, Chief Information Officer, Bureau of Technology:

requesting authorization for the Purchasing Agent to enter into a contract with **MICROSOFT PROFESSIONAL SUPPORT**, Dallas, Texas, for integration and enhancement services to core Microsoft software infrastructure for Cook County.

Reason: Services are needed to establish a Microsoft development, test and production environment. This integration will enhance Cook County's core computer foundation and integrate previously installed software systems such as Exchange, Microsoft SharePoint, System Center Configuration Manager, and various application systems throughout Cook County. This enhancement will allow for the configuration of Unified Messaging and the creation of workflow processes and self service portals that will generate process efficiencies.

Estimated Fiscal Impact: \$1,000,000.00. Contract period: February 1, 2011 through January 31, 2014. (717/023-441 Account). Requisition No. 10230002.

This item was included in the 2010 Capital Equipment Program approved by the Board of Commissioners on November 19, 2009.

Vendor has met the Minority and Women Business Enterprise Ordinance.

**\*Referred to the Committee on Technology on January 19, 2011.**

Commissioner Silvestri inquired whether Greg Wass, Chief Information Officer, Cook County Bureau of Technology, is in favor of this Item.

Mr. Wass replied in the affirmative, and noted that representatives from Microsoft Professional Support were present and available for any questions the Commissioners might have.

**Commissioner Silvestri, seconded by Commissioner Steele, moved the approval of Communication No. 310757. The motion carried.**

310951 CLERK OF THE CIRCUIT COURT, Dorothy Brown, transmitting a Communication, dated January 6, 2011:

requesting authorization to accept a grant award in the amount of \$129,600.00 from the Illinois Criminal Justice Information Authority (ICJIA). The funds will be used to improve disposition reporting to Illinois State Police. This grant requires a cash match or an in-kind match of a minimum of 20 percent to provide for the additional funds for providing an overall method or system of correcting the rejected postings from the Illinois State Police's Criminal History Record Information (CHRI) system.

As the Clerk of the Circuit Court (CCC) lacks an overall method or system of correcting the rejected postings from the Illinois State Police's CHRI system, CCC is proposing to build an application that will process the rejected dispositions that did not post to CHRI, provide a user interface to allow for updates to the information contained in the Clerk's disposition reporting, and to transmit that information so that it successfully posts to CHRI. This solution will specifically provide for:

Automating the interface of records that are pushed back to CCC for correction and resubmission to ISP's system for updating to CHRI; and

Implementing improved data capture procedures (technical and operational) that would facilitate complete arrest reporting, research missing dispositions and information for reporting to ISP's system; and

Reengineering business processes that are impacted by the new application build; and

Examining and improving data collection at critical points throughout the justice process; and

Establishing more effective accuracy and information quality and auditable controls; and

Reducing the backlog of missing disposition or related information.

Additionally, the solution will have to examine the collection points of information coming into the Circuit Court. There may be opportunities for improvements in receiving critical data through an electronic exchange as opposed to many of manual entry points that exist today. Lastly, CCC will also add stakeholders to the project as necessary, especially as it relates to agencies that are identified through the data collection and exchange points, where improvements can be made in ensuring accurate and complete information at its point of origin. Justice XML standards will be used as appropriate.

Any and all contracts to be funded in whole, or in part, from the subject grant shall be subject to review by the Cook County Chief Information Officer and approval by the Board of Commissioners.

Estimated Fiscal Impact: \$32,400.00. (528-818 Account). Grant Award: \$129,600.00. Funding period: January 1, 2011 through March 31, 2012.

Sufficient funds are available in the Circuit Court Automation Fund.

The Budget Department has received all requisite documents and determined the fiscal impact on Cook County, if any.

**\*Referred to the Committee on Technology on February 1, 2011.**

**Commissioner Silvestri, seconded by Commissioner Schneider, moved to adopt the amendment to Communication No. 310951.**

Commissioner Silvestri requested that, per Chairman Fritchey's and Commissioner Gorman's request, he be added as a Sponsor to the above-mentioned Amendment, along with Chairman Fritchey.

Commissioner Silvestri read the Amendment into the record.

**Commissioner Silvestri, seconded by Commissioner Daley, moved the approval of Communication No. 310951 as amended. The motion carried.**

311140 PRO-WEST & ASSOCIATES, INC. (PROPOSED CONTRACT). Transmitting a Communication, dated January 26, 2011 from Greg Wass, Chief Information Officer, Bureau of Technology:

requesting authorization for the Purchasing Agent to enter into a contract with **PRO-WEST & ASSOCIATES, INC.**, Walker, Minnesota, for application development and automation of data that will coordinate business work flow primarily between the offices of the Department of Building and Zoning and the Zoning Board of Appeals.

Reason: The objective of this project is to streamline workflows between Building & Zoning and the Zoning Board of Appeals. This project will automate the process for handling requests for zoning changes and permits, inventory of existing municipal zoning ordinances, creation of a web-based application for municipalities to report zoning changes, and the development of a countywide zoning permit application that is integrated into the County's enterprise GIS environment. Based on an RFP for the selection of a vendor to develop a zoning workflow management application and related services, award is being recommended based on ProWest's technical solution, expertise and ability to meet all of the County's specifications.

Estimated Fiscal Impact: \$657,112.00. Contract period: March 1, 2011 through July 31, 2012. (717/545-579 Account). Requisition No. 15450002.

Vendor has met the Minority and Women Business Enterprise Ordinance.

**\*Referred to the Committee on Technology on February 15, 2011.**

Commissioner Daley inquired whether Mr. Wass has any concerns regarding this Item.

Mr. Was replied that he is in support of this Item, and that it helps all of the municipalities as well.

**Commissioner Silvestri, seconded by Commissioner Steele, moved the approval of Communication No. 311140. The motion carried.**

311141 SECURUS TECHNOLOGIES, INC. (PROPOSED CONTRACT AMENDMENT).  
Transmitting a Communication, dated January 26, 2011 from Greg Wass, Chief Information Officer, Bureau of Technology:

requesting authorization for the Purchasing Agent to amend Contract No. 08-45-256 with **SECURUS TECHNOLOGIES, INC.**, Dallas, Texas, for the Coinless Inmate & Public Pay Telephone Equipment and Services by adding coinless telephone equipment and services to the Juvenile Detention Center facilities, create inmate debit accounts, and implement a simplified rate structure.

Reason: Juvenile Facility Project – Securus will provide the equipment/Applications in connection with the Secure Call Platform (SCP) services needed to support the required number and type of phones and other components and storage. Inmate Debit Accounts – Upon the successful implementation of Voice Biometrics, it is the County's intent to install Debit accounts. This allows the inmates to call anyone and provides inmates the option of immediately paying for and making calls. Secure pins will be provide for easy investigation of calls and complaints, it enhances reporting capabilities and reduces administrative costs. Simplified Rates – rates at Cook County today are based on AT&T rates that were previously in place. The current structure is extremely complicated for inmates and their families. A simplified rate plan will reduce complaints, reduce fraud,

eliminates the need to use illegal remote call forwarding services and increase County revenues by an estimated \$623,000.00 annually.

Estimated Fiscal Impact: None. Contract period: December 1, 2007 through November 30, 2012.

**\*Referred to the Committee on Technology on February 15, 2011.**

Commissioner Steele inquired who is the minority or women vendor on this Item.

In response, Mr. Wass requested that a representative from Securus Technologies, Inc. address this question.

John Phillips of Securus Technologies, Inc. stated that an entity entitled "Informity" is the m/wbe vendor on this Item.

Chairman Fritchey inquired whether this entity is certified as such.

Mr. Phillips replied in the affirmative.

Commissioner Beavers inquired what, exactly, Informity does as a company.

Mr. Phillips replied that they provide support services at the Cook County Jail, such as the installation and maintenance of the phones, the general help desk, and all associated local support.

Commissioner Beavers inquired what percentage of this entity is minority.

Mr. Phillips replied 33.5% of the profit margin.

Commissioner Daley inquired whether Mr. Wass supports this item.

Mr. Wass replied in the affirmative.

Commissioner Beavers requested that Mr. Wass, in the future, note for the Commissioners whether an entity is in compliance with the m/wbe ordinance.

Mr. Wass replied that he would do this.

**Commissioner Silvestri, seconded by Commissioner Steele, moved the approval of Communication No. 311141. The motion carried.**

Chairman Fritchey asked the Secretary to the Board to call upon the registered public speaker, in accordance with Cook County Code, Sec. 2-107(dd):

1. George Blakemore – Concerned Citizen

**Commissioner Steele moved to adjourn the meeting, seconded by Commissioner Silvestri. The motion carried and the meeting was adjourned.**

**YOUR COMMITTEE RECOMMENDS THE FOLLOWING ACTIONS  
WITH REGARD TO THE MATTER NAMED HEREIN:**

Communication Number 310757	Approved
Communication Number 310951	Approved As Amended
Communication Number 311140	Approved
Communication Number 311141	Approved

Respectfully submitted,  
Committee on Technology

  
John A. Fritchey, Chairman

Attest:

  
Matthew B. DeLeon, Secretary

\*An audio recording of this meeting is available in the Office of the Secretary to the Board, 118 North Clark Street, Room 567, Chicago, IL 60602.